



Special Guest

PAUL HILTZ
PRESIDENT & CEO
NCH HEALTHCARE SYSTEM



Paul Hiltz is a visionary healthcare system CEO who continuously innovates and improves his organization while maintaining high clinical quality and patient satisfaction standards. Creates high levels of medical staff satisfaction, loyalty, and engagement through strategies designed to empower and motivate physicians. Builds high-performing teams of executives and motivates employees through strategic communications and transparency. Creates win/win relationships with communities and governments, leading to innovative new services and facilities. A skilled financial manager who re-engineers operations and improves processes to yield outstanding financial results.

Hiltz turned around Mercy Hospital - Mt. Any, improving EBITDA by \$5.5 million over four years. Envisions and implements revenue-producing programs and services. An accomplished strategist who can translate vision and strategy into action. He has a clear view of the future of healthcare and prepares his organization to thrive in that world. Served as the founding President of Mercy Health Select (MHS), one of the country's first Accountable Care Organizations (ACO), growing covered lives to 23,000 in the first year of operation. MHS was named "One of the Top 100 ACOs to Know" by Becker's Hospital Review. He won the Distinguished Alumni Service Award from the Xavier Graduate Program in Health Administration in 2017. Other recipients have been luminaries in the field of healthcare administration.

Education

- Master of Health and Hospital Administration
- Xavier University, Cincinnati, OH
- Bachelor of Science, Marketing/Communication Arts
- Xavier University, Cincinnati, OH
- Certificate of Completion
- Institute for Healthcare Improvement: Improvement Capability; Patient Safety; Leadership; Person and Family-Centered Care; and Triple Aim for Populations, May 2017.

Competencies

- Transformational leadership
- Physician engagement/alignment
- Building cultures of clinical quality
- Innovation/change management
- Programmatic growth
- Cost reduction/revenue growth
- Population health management
- Vision/strategy/action
- Joint ventures/business partnerships
- Building high performing teams
- Mergers/acquisitions/affiliations
- Reengineering/process improvement



PORT ROYAL PROPERTY OWNERS' ASSOCIATION
54TH ANNUAL MEETING
TUESDAY, FEBRUARY 27, 2024 | 10:00 AM
TRINITY-BY-THE-COVE